

# Position Description

## Family Safety Practitioner

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| <b>Position</b>            | Family Safety Practitioner  |
| <b>Team</b>                | Family Violence Counselling – Family Safety & Wellbeing                                     |
| <b>Role Classification</b> | SCHADS Level 6  |
| <b>MARAM Tier Level</b>    | Tier 1<br>Please refer to <a href="#">MARAM Responsibilities Guide</a> for more information |
| <b>Employment Type</b>     | 12 months Fixed Term Contract, Full Time  |
| <b>Hours</b>               | 38 hours per week.  |
| <b>Location</b>            | Frankston and Sandringham (Bunurong Land) - also requires some online (remote) work.        |
| <b>Reports To</b>          | Team Leader, Family Safety  |
| <b>Effective Date</b>      | February 2026   |

### Overview of Program

The Family Safety and Wellbeing Program is a client-centred, trauma informed service designed to provide counselling and support to adults and children. The Family Safety and Wellbeing program encompasses both Family Violence Counselling and Family Safety Advocacy.

Family Violence Counselling utilises a variety of counselling models and approaches based on the unique experience of each individual.

## Position Objective

The Family Violence Practitioner supports victim survivors of family violence to address the impact of family violence using evidence-based and holistic counselling interventions in a short-term intensive capacity.

The Family Violence Practitioner will also provide Family Safety Advocacy to partners/ex-partners/family members of adults who use violence and are attending case management or behaviour change programs at Family Life.

## Key Responsibilities

The key responsibilities include but are not limited to:

- Providing short-term intensive Family Violence Counselling, on an individual basis, to adults and children impacted by family violence.
- Conducting ongoing risk assessments and developing safety plans to mitigate risk and ensure safety.
- Linking clients to other internal and external support services as required.
- Ensuring that the needs and safety of children take priority at all times.
- Responding to enquiries and providing phone-based support to partners/ex-partners/family members of adults attending programs for adults who use family violence.
- Liaising with the Family Safety & Wellbeing Leadership Team and relevant program staff when necessary.
- Ensuring services are delivered to quality standards, comply with relevant legislation and achieve contractual requirements.
- Maintaining professional documentation and administrative systems according to agency and legislative requirements, including planning and documentation of group and education programs.
- Commitment to research and evaluation and application of evidence-based practice.
- Compliance with the organisation's Program Planning and Evaluation Framework.
- Attending regular reflective practice groups, which explores the role privilege plays with particular reference to sexism across the Family Violence and Family Services sector.

## Key Selection Criteria

1. Tertiary qualifications (minimum bachelor's degree), in Social Work, Counselling or Psychology with specialisation in Family Violence.
2. Demonstrated ability in undertaking assessments and working effectively with women who have experienced family violence.
3. Experience in working with and understanding of developmental and therapeutic needs of children who have experienced trauma, abuse and neglect.
4. Demonstrated experience with separation, Family Law, mental health, sexual abuse, alcohol and other drugs and family violence issues.
5. Demonstrated clinical experience working with multidisciplinary teams to provide a high level of performance and innovation preferably relating to Family Relationship/Family Support areas.
6. Ability to respond to challenging behaviours and an understanding of the origins of these behaviours when working with children including trauma and attachment.
7. Information technology skills, including proficiency in Microsoft Office suite and client management systems and online video conferencing platforms.

## The Family Life Way

Our six principles are at the heart of the work that we do at Family Life, they inspire us to achieve the best results for our clients and the communities we serve. The principles exemplify our commitment to support our people to produce quality services and outcomes.

### Create Safety



- Safety for Clients and Peers
- Respect, Empowerment & Well-being
- Be Supportive
- Be Kind

### Celebrate Difference



- Welcome Diversity
- Celebrate Difference Of Ideas
- All Community Members are Welcome at Family Life
- Share Knowledge and Experiences

### Be Bold



- Fail Forward
- Lead By Example
- Ask Why?
- Ask for Feedback and Self-Reflect

### Be Real



- Be the Best Version of Yourself
- Admit What You Don't Know
- Have the Hard Conversations, Respectfully
- Be Open and Honest

### Dream Big



- Have Stickability - Persistence
- Think differently, Innovatively
- Be Adaptable
- Plan and Prioritise

### Embrace Everyone



- Many Voices, One Purpose - To Transform Lives for Stronger Communities
- Collaboration
- Partnerships
- Be Inclusive and Encourage Participation

## Additional Information

- Family Life is a youth and child safe organisation that values, respects, and listens to children and young people.
- All offers of employment are subject to a satisfactory Working with Children Check and Police Records Check.
- Family Life operates across multiple sites; therefore, it is essential that all employees hold a current Victorian Driver's License.
- Family Life offers generous salary packaging benefits.
- All offers of employment at Family Life are subject to a six-month probationary period.
- Family Life is committed to providing a safe, healthy and friendly working environment.
- Family Life prides itself on being flexible and family-friendly wherever possible for the mutual benefit of employees and the organisation.
- Family Life expects all employees and volunteers to understand and behave in accordance with our principles, purpose, values and code of conduct.